

QUALITY, ENVIRONMENT AND OCCUPATIONAL HEALTH AND SAFETY POLICY

Here at Bandić Maritime, we strongly believe that long term relations with clients can be built only by full commitment to excellence.

Such commitment means:

- meeting every challenge and striving to deliver the best possible solution
- being proactive and thinking outside the box
- giving full attention to details and, at the same time, staying focused on the bigger picture
- using the best of the local knowledge
- knowing client's time is valuable.

We want to deliver the best possible service to our clients and, at the same time, reduce any and all negative impact our work activities may have on the environment or health and safety of our employees. This is why we established our quality, environment and occupational health and safety integrated management system (IMS), in accordance with ISO 9001, ISO 14001 and ISO 45001.

Our IMS helps us to:

- control our business processes, so they can provide optimal results in respects to the quality of our services and the impact our work activities may have on the environment or health and safety of our employees
- set, plan and achieve specific, measurable and relevant goals that lead to continuous improvement of our clients' satisfaction and of our environmental and occupational health and safety performance
- continuously improve our business processes, using the "plan – do – check – act" cycle, as a response to the ever-changing needs of our clients
- timely identify and fulfill legal requirements and other compliance obligations
- systematically identify, evaluate, and mitigate threats or exploit opportunities regarding the quality of our services and the impact our work activities may have on the environment or health and safety of our employees.

None of this would be possible without our hard-working employees. We know they are the ones creating quality for our clients. This is why we strive to provide them with the safest and best possible working environment and try to include them in our decision-making as much as possible.

ONE SEA, ONE WORLD
Bandic Maritime - On a steady course since 1996

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